

## CONSULTATION WITH THE PUBLIC 2008/2009

## APPENDIX 1

Name	Start and End Date	Feed-back Date	Target Group/ Sample Size	Target area	Outcomes from the consultation	Contact name and details
Parental Satisfaction Survey	August 2008	August 2008	Parent sample whose children have received a service from the educational psychology service	Kent	To ascertain satisfaction levels and to review, modify practice in response.  Response rate was 85%. This was lower than expected but the way in which parents were selected changed from nominated to IMPULSE. This allowed the survey to be more inclusive of all groups but resulted in a lower response rate.	Andrew Heather
Child Protection –West Kent	2008	2008	Service Users	West Kent	Survey of parents/carers whose children have been on the child protection register. If pilot is successful then possibly to extend county wide.	Andrew Hickmott
Survey of children and young people of Kent (NFER survey)	Feb. 2008 April 2008	July 2008	Pupils in Kent Schools/ Colleges	County wide	To obtain views in relation to Every Child Matters (ECM) outcomes and Towards 2010. The results of the survey have been used to inform policy, planning and performance management.	Anthony Mort 01622 696363 <a href="mailto:anthony.mort@kent.gov.uk">anthony.mort@kent.gov.uk</a>
Ipsos-Mori focus groups – Evaluating the Every Child Matters Outcomes	March 2009	April 2009		County wide	Qualitative research to ascertain the views of young people on the themes of ECM and life in Kent. This has been used for a Needs Assessment and a review of the Children and Young People's Plan.	Anthony Mort 01622 696363 <a href="mailto:anthony.mort@kent.gov.uk">anthony.mort@kent.gov.uk</a>
CYPP consultation with young people	Jun/July 2008	August 2008	Groups of "seldom heard" young people.	Kent	The consultations with young people helped to inform the development of the revised Children and Young People's Plan.	Anthony Mort <a href="mailto:Anthony.mort@kent.gov.uk">Anthony.mort@kent.gov.uk</a>

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The WAVE project	2008	2008 (ongoing)	Children, parents, Teachers	Dover	The Wave Early Intervention Project sends out participation and evaluation forms to all children, parents and teachers who use the service.	Christine Judge
Transition to Adulthood Survey of LDD in partnership with KASSD	Jan 2008	Apr 2008	Young adults with learning disability or difficulties.	Kent	The experience of transition for those CYP with LDD moving to KASSD services in 2006/7 to use as a benchmark for T2010 target 55. Survey undertaken, outcome considered and decision made to undertake further survey to widen response base.	Colin Feltham 01622 605729 Michael Thomas-Sam 01622 694843
Family Group Conferencing (FGC)	2008	Feb. 2009	Children, young people and parents	Newlands/ Newington School Project	Evaluation by Sheffield University looking into the use of FGC model to improve the ECM outcomes for children. Consultation completed and research available on website, Feb 09	Dawn Walsh
Family Group conferencing	2008	ongoing	Service Users	Kent	Children, young people and family members are invited to give feedback via online questionnaire. Where specific developmental work is required, consultation is via Family Members group and Young People's group who have for example designed leaflets and an FGC website. Family members are also active participants in selection and recruitment, service promotion and training.	Dawn Walsh
Disabled children's Service – East Kent	2008	2008	Parents / carers of Disabled children.	East Kent	Consultation with parents regarding the development and provision of services particularly around the "Aiming High" funding.	Doreen Shaw

Name	Start and End Date	Feed-back Date	Target Group/ Sample Size	Target area	Outcomes from the consultation	Contact name and details
Learner Voice Survey	Jan 08	June 08	Learners	Across County	Satisfaction of learners on 14-16 programme. Views of learners on IAG and Careers Guidance. Positive outcomes.	Hazel Markham ( <a href="mailto:hazel.markham@kent.gov.uk">hazel.markham@kent.gov.uk</a> )
Consultation on local Children's Plans: one example is in Swale.	1/3/08-31/7/08	July 2008	30 disadvantaged children and young people	Swale	To consult disadvantaged and vulnerable children and young people in Swale on what will enable them to 'feel in control of their lives'. The information will be used to commission services/provide support	Helen Goody ( <a href="mailto:Helen.goody@kent.gov.uk">Helen.goody@kent.gov.uk</a> )
Connexions	8/9/08	1/4/09	Headteachers Young people and their families Key stakeholders	Kent	What services should be commissioned in 2010.  This took place and influenced the development of the service specification.	Helen Jones ( <a href="mailto:helen.jones@kent.gov.uk">helen.jones@kent.gov.uk</a> )
Children's Centres (Phase 2 completed, Phase 3 to follow in 08-09)	April 08	On-going	Kent residents	County-wide	Local communities involved in the shaping of services to be offered in children's centres  The views of fathers, mothers, children and the community to shape services. This has been via questionnaires, parents forum or parents being part of the advisory board or steering group.	Jackie Smith/Menai Newbould 01622 761050
Rapid Response Family Mediation Service	2008/ 09	On-going	Service Users (Parents/ carers/ CYP)	Tonbridge and Malling/ Tunbridge Wells	Feedback forms are sent to service users/parents/carers to obtain their views about services they receive and how these can be improved for children and young people to prevent family breakdown.	Jane Grogan, Tina Onuchukwu, Stephen Hollands
Unaccompanied Asylum Seeking Young People (UASYP).	01/04/08 30/06/08		U19 UASYP	Kent	Consultation and survey into the views of UASYP with regard to their experience of the Education Assessment Service and subsequent education / training experience.	Jenny Robson 01622 694059

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Person-centred planning	2008	On-going	Disabled Children	County	Set a pilot scheme to run person-centred planning workshops in respite units	John Meehan
On-line survey on the teaching of religious education	Autumn 2008		Pupils in Kent schools	County wide	To find out pupils' attitudes to religion and the impact of the Kent's Agreed Syllabus for Religious Education. Findings are used to inform support to schools in relation to the teaching of RE and collective worship.	Lynne Miller 01622 694995 <a href="mailto:lynne.miller@kent.gov.uk">lynne.miller@kent.gov.uk</a>
Causeway Project	2008	2008 (on-going)	Parents	Shepway	Involving parents in the development of the Causeway Project.	Mark Thorn
Survey of children with statements in respect of the secondary transition process	March 2008	March 2009	50% of children going through process offered opportunity to participate	Kent	How to improve the statementing process for C&YP.	Partnership with Parents 01622 350640
Survey of 'Partnership With Parents' users.	Sept 2008	March 2009	All users within a 6 month period	Kent	To seek perception of users about the impartiality of the service provision against the minimum standards in the SEN CoP. To inform service developments and to ensure "arms-lengthness" and clarity of the role of the service as one of empowerment	Partnership with Parents 01622 350640
Corporate Parenting Group	April 08		All LAC and Care Leavers	County wide	Two meetings between elected Members and children/young people in care. These events gave the young people an opportunity to discuss with Members their views regarding their experience of being in care	Paul Brightwell 01622 69 4308 <a href="mailto:paul.brightwell@kent.gov.uk">paul.brightwell@kent.gov.uk</a>

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On-line Anti-Bullying Survey	Nov 2008	Jan 2009	Children & Young People	Kent	Specific information about bullying within Kent schools to enable schools and LCSPs to more effectively target resources.	Peter Heckel County Manager, Kent Safe Schools <a href="mailto:peter.heckel@kent.gov.uk">peter.heckel@kent.gov.uk</a>
Journey through care	May/Aug 08 to Nov/Dec 08	Dec 2008	45 young people	County wide	45 young people in care were involved in two residential trips to give their views on being in care. The findings will be used to support staff training and to inform service development. A DVD was produced and an action plan to respond the issues raised by the young people.	Sarah Skinner 01622 22 1114 <a href="mailto:sarah.skinner@kent.gov.uk">sarah.skinner@kent.gov.uk</a>
Viewpoint	June 2007 - 2008	August 2008	Kent Looked After Children. aged 7+	County wide	To provide opportunity for children in care to express their views on their individual care planning and the care they receive. Information will also help to inform policy and improve service development and delivery.	Paul Brightwell 01622 69 4308 <a href="mailto:paul.brightwell@kent.gov.uk">paul.brightwell@kent.gov.uk</a>
Independent Reviewing Officers – Upfront Support Groups	From April '08		Small support groups – Looked After Children.	County wide	To gather views of LAC re: Independent Reviewing Officer Service and how it can be improved to make more child and participation focused.  These meetings took place throughout 2008/09 and will continue in 2009/10	Paul Brightwell 01622 69 4308 <a href="mailto:paul.brightwell@kent.gov.uk">paul.brightwell@kent.gov.uk</a>
Parents / Carers Group	April 08 On-going	July 09	Parents / Carers	Across County	Receive feedback on the perceptions of Vocational and Professional training programme from parents/carers view. Outcomes will not be known until July 2009 – consultation has taken longer than expected	Sue Dunn ( <a href="mailto:sue.dunn@kent.gov.uk">sue.dunn@kent.gov.uk</a> )

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Academic Educational 14-16 programme	1 Nov 07 – 30Nov 08	July 2009	Vocational learners, parents and teachers in Thanet & Gravesham	Thanet / Gravesham	Impact on learners progression routes and employability skills.  Outcomes will not be known until July 2009 – consultation has taken longer than expected	Sue Dunn ( <a href="mailto:sue.dunn@kent.gov.uk">sue.dunn@kent.gov.uk</a> )
Panel of Looked After Children (LAC)	April 2008	On-going	Service Users	County	LAC young people will have an advisory role in recommending applicants who want to foster to the Fostering Panel  This has now become an integral part of the assessment and panel process in the approval of foster carers. Feed back from young people and foster carers is very positive and it has helped young people to feel they have a say in the recruitment of the families that they and others may live in.	Teresa Vickers
Sustainability of child care provision research project.	Sept 2007 Feb 2008	2008	Childcare providers, key stakeholders, parents.	County wide	To establish the factors affecting the sustainability of child care providers.	Tony Alderton 01622 626614 <a href="mailto:tony.alderton@kent.gov.uk">tony.alderton@kent.gov.uk</a>